



ELECTROLUX STEAM RETREAT CONSUMER PROMOTION TERMS AND CONDITIONS

1. The Promoter of the 'Steam Retreat Promotion' (the "**Competition**") is Electrolux Home Products Pty Ltd (ABN 51 004 762 341), 163 O'Riordan St, Mascot NSW 2020 (the "**Promoter**").
2. Entry into the Competition constitutes acceptance of these terms and conditions and the Privacy Policy. All entry instructions and prize information published by the Promoter also form part of these terms and conditions.

Competition Dates

3. The Competition commences at 12:01 am AEST on 5th June and closes at 11:59 pm AEST on 4th July 2026 (the "**Competition Period**").

Qualifying Criteria

4. Entry in the Competition is free and entries must be completed within the Competition Period.
5. Before you can enter in the Competition, you must meet the following criteria:
 - a. You must be an Australian resident aged 18 years or older as of the Competition start date.
 - b. Employees (and their immediate families) of the Promoter and its contractors and agencies associated with the Competition are ineligible to enter. "Immediate family" means spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or 1st cousin, whether or not they live in the same household as the director, manager, employee, officer or contractor.

Entering the Competition

6. Entry into the Competition must be undertaken during the Competition Period as follows:
 - a. Participants must enter the Competition during the Competition Period by commenting, in 25 words or less, on the designated Electrolux social media post, telling us how an Electrolux Steam Oven would elevate the way they cook at home.
 - b. This is a game of skill. At the end of the Competition Period, the Promoter will judge all valid entries and select the entrant with the most creative and compelling response as the winner. Chance plays no part in determining the winner.
 - c. Entries must be original and comply with the relevant social media platform's terms of use. Incomplete, indecipherable or inappropriate entries will be deemed invalid.



- d. The Promoter takes no responsibility for any late, lost, misdirected, incomplete or delayed entries, or any delays or failures in telecommunications services, internet access, or social media platform functionality.

Prize

7. There is one (1) prize to be won during the Competition Period. The total prize value is AUD \$3,100.
 - a. The prize includes:
 - i. A two (2) night stay for the winner and one (1) guest in a Forest Lodge at Osborn House, 96 Osborn Ave, Bundanoon NSW 2578, including breakfast;
 - ii. Two (2) 90-minute “Out of This World” facials; AUD \$250 property credit per person for the winner and their guest (total AUD \$500) to spend at Osborn House; and
 - iii. Return travel for the winner and their guest to and from Osborn House, as arranged by the Promoter.
8. The prize is not transferable, exchangeable or redeemable for cash. If any part of the prize becomes unavailable, the Promoter reserves the right to substitute the prize with another item of equal or greater value.
9. The winner will be notified via direct message on the relevant social media platform and/or email by 18 July 2026.
10. If the winner cannot be contacted or does not claim the prize within 14 days of notification, the Promoter reserves the right to select another valid entry.
11. The Promoter accepts no responsibility for any tax implications that may arise from any winning of the prize and individuals entering the Competition should seek independent financial advice before entering the Competition.
12. If for any reason any element of a prize becomes unavailable for any reason beyond the Promoter’s reasonable control, then a similar prize of equal or greater value will be awarded to the winning Eligible Entrant in lieu, subject to any written directions made under State legislation.
13. The stated value of the prize is correct at the commencement date of the Competition. The Promoter accepts no responsibility for any variation in value of the prize or the individual components of the prize. The prize (whether in whole or in part) are non-transferable, non-refundable and non-redeemable for cash or other goods or services. By accepting a prize, a winner agrees to the applicable prize supplier Terms & Conditions.
14. Each entrant, if requested by the Promoter must verify their compliance with these Competition terms and conditions prior to receiving a prize. The required verification shall be in a form determined by the Promoter in its absolute discretion. Any winner who does not comply with this clause will forfeit the prize.

Miscellaneous



15. The Promoter will not be liable for any loss or damage whatsoever which is suffered by you (including, without limitation, indirect or consequential loss), or for personal injury suffered or sustained, as a result of you taking part in, winning or using any of the prize, except for any liability which cannot be excluded by law.
16. All entries become the property of the Promoter. By taking part in the Competition, you, irrevocably assign all rights, title and interest in your entry to the Promoter and waive any moral rights in relation to the same. You must procure all individual assignments and moral rights waivers as necessary to ensure the assignment of all rights to the Promoter in accordance with this clause.
17. The Promoter will use the winners' information provided on entry for the prize, awarded in accordance with the Privacy Policy on the Promoter's website at **XXX**.
18. Entrant understands and agrees:
 - a. to comply with (where applicable) Facebook's, X's, YouTube's, Instagram's and any other social media website's terms and conditions in relation to promotions, including (as applicable) Facebook's Statement of Rights and Responsibilities, X's terms of service, YouTube's terms of service and Instagram's terms of use;
 - b. that this promotion is in no way sponsored, endorsed or administered by, or associated with (where applicable) Facebook, X, YouTube, Instagram or any other social media website (unless otherwise specified); and
 - c. that any questions, comments or complaints about this promotion must be directed to the Promoter and not to (as applicable) Facebook, X, YouTube, Instagram or other social media website.
19. If for any reason the Competition is not capable of running as planned (including but not limited to) infection by computer viruses, bugs, tampering, unauthorised intervention, fraud, technical failures, prohibition by the relevant authorities or any other causes beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of the Competition, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the Competition as it sees fit, subject to approval by regulatory authorities. Any entry that is made as a result of tampering with the entry process will be invalid and not eligible to win a prize.
20. These Competition terms and conditions are to be construed in accordance with the law in New South Wales and the parties submit to the exclusive jurisdiction of the New South Wales court.

Commented [1]: Landing page to be created on Elex website and linked here.