

Electrolux Cross Category Cashback Promotion 2026

Up to 20% Cashback – Buy 2, get 15% | Buy 3 or more, get 20%

17th August to 30th September 2026

TERMS AND CONDITIONS

1. Information on this Promotion (**“Promotion”**) and how to participate in the Promotion forms part of these terms and conditions. Participating in the Promotion is deemed acceptance of these terms and conditions.
2. The Promoter is Electrolux Home Products Pty Ltd, ABN 51 004 762 341, (**“EHP”**) of 163 O’Riordan Street, Mascot NSW 2020 and its agents in the Promotion, including their officers, employees, and agents (collectively called the **“Promoter”**).
3. The Promotion commences at 12:00am AEST on 17th August 2026 and closes at 11:59pm AEST on 30th September 2026 (**“Promotional Period”**). Redemptions will be open from 12:00am AEST on 17th August 2026 to 11:59pm AEST 30th October 2026 (**“Redemption Period”**).
4. This Promotion is only open to Australian residents 18 years or over, who purchase two (2) or more participating Electrolux home appliances (Cooking, Laundry, Dishwashers, Fridges, and Vacuums bearing the model numbers set out in clause 7) (**“Participating Products”**) in a single transaction from a participating retailer in-store or online during the Promotional Period for the purpose of domestic use at a residential addresses (**“Eligible Entrant”**).
5. Purchases of Participating Products from Government and Commercial contact sales, Second Quality Goods (T2), and auction goods are not eligible to participate in this Promotion. “Second Quality Goods” (T2) means products bearing Serial Numbers with the prefix “A”, “B”, or “C” and are excluded from the Promotion.
6. Employees (and their immediate families) of the Promoter, participating sales agents and agencies associated with the Promotion are ineligible to participate in the Promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, sister, brother, step-sister, step-brother or first cousin.
7. Participating Products are:

COOKING				
OVENS	COOKTOPS	DRAWERS	RANGEHOODS	FREESTANDING OVENS
EVEP6615DF	EHG635BE	LBD4Z	ERC925DSD	EFEP916DSE
EVEP6616DF	EHG645BE	EWD1406DF	ERI655DSE	EFEP956DSE
EVEP9616DF	EHG955BE		ERI842DSD	
EVEP6626DF	EHH957BE		ERI955DSE	
EVE6615DF	EH1635BE			
EVEP6816BF	EH1635BF			
EVEP9816BF	EH1644BF			
EVEM6546DF	EH1645BF			
EVEM6847ZB	EH16475BF			
EMB2533DF	EH1955BE			
EVEP6515DF	EH19575BF			

EVEP916DSE	EH1977BE			
EVEP6818BF	KIS67453IT			
EVE6810BF	KIS97550IT			
EMB2533DF	KIS8759			
	EHC644BF			
DISHWASHERS / FRIDGES / FLOORCARE				
DISHWASHERS	FRIDGES	VACUUMS		
ESF97400RKX	EBE5002BD-R	PC91ANIMAT		
ESF97400ROX	EBE5002SD-R	PC914IGT		
ESL79200RO	EBE5007BD-L	EFC71631		
	EBE5007BD-R	EFC71622GG		
	EBE4302BD-R	EFC71511DB		
	EBE4302BD-L	EFC52522		
	EBE4302SD-R	EFC52513DB		
	EFE4227SC-L	EFB61112		
	EHE6191BB	EFP81814		
	EQE5657BA	EFP61712A		
	EQE5757BB	WQ71-ANIMA		
	ERE5047SC-R	WQ71-P5OIB		
		EF72315SB		
LAUNDRY				
WASHERS	DRYERS	WASHER DRYERS		
EW1042R9SCS	EDH803P5WC	EW1043R7SCS		
EW1042R9WCS	EDH803R7WC	EW1043R7WCS		
EW1043R7SCS	EDH812R7WC	EW1242R9SCS		
EW1043R7WCS	EDH902R9SC	EW1242R9WCS		
EW1242R9SCS	EDH903R7SC	EW1243R7SCS		
EW1242R9WCS	EDH903R7WC	EW1243R7WCS		
EW1243R7SCS	EDH912R9WC			
EW1243R7WCS	EDV605H3WC			
EW8023P5WCS	EDV705H3WC			
EW9043R7SCS	EDV705N3SC			
EW9043R7WCS				

8. The Promoter does not guarantee that all Participating Products will be available for purchase throughout the Promotional Period.
9. For these terms and conditions, **“purchase”** means an order placed in a single (1) transaction and payment made in full f. A **“purchase”** does not include:
 - i. Orders not paid in full;
 - ii. Purchases made via eBay or other online third part bidding or auction websites;
 - iii. Purchases of second-hand products;
 - iv. Purchases by Electrolux staff (and their immediate families)
 - v. Purchases made through any online discounter (including but not limited to shoppingsafari.com.au, thebargainhunter.com.au and shopbot.com.au)
 - vi. Purchases made through an unauthorised sales agent or seller; and

- vii. Purchases made directly from Electrolux Home Products Pty Ltd or Electrolux (NZ) Ltd.
10. The Promoter recommends that prior to purchasing a Participating Product, the Eligible Entrant verifies that the retailer is authorised to participate in this Promotion.
11. Once the Eligible Entrant satisfies the eligibility entry requirements set out in clause 4, they must complete (and submit) the official claim form located at www.electrolux.com.au/promotions to claim their cashback. The Eligible Entrant must include the following details on the official claim form: first name, last name (name on claim form and purchase invoice must be the same), phone number, email address, Australian bank account details, product model numbers, serial numbers, PNC numbers, purchase Invoice number, purchase invoice date, and retailer location. Eligible Entrants must purchase the Participating Products during the Promotional Period and submit their finalised claim form by the end of the Redemption Period (11:59pm AEDT 30th October 2026). No claims will be processed after this date.
12. If an Eligible Entrant is unable to provide the serial & PNC numbers of the Participating Products at the time of submitting their online claim form, they may still submit a claim. Those Eligible Entrants who do not provide a serial and PNC numbers with their claim will be sent an email by the Promoter providing them with information on how to submit their serial and PNC numbers. These Eligible Entrants must update their claim by entering the serial and PNC numbers within 90 days from the end of the Promotional Period (30th September 2026). If the Eligible Entrant does not update their claim by entering the serial and PNC numbers by 11:59pm AEDT 30th December 2026, their claim will be deemed invalid.
13. If an Eligible Entrant cannot access the online claim form, they may send their claim by post addressed to "Electrolux AU Cross Category Cashback up to 20% Promotion 2026", PO Box 7182, Alexandria, NSW 2015. For validation, the mail must be received by the Promoter by the end of the Redemption Period (30th October 2026). No responsibility is accepted by the Promoter for late, lost, or misdirected mail. Mailed claims received after this date will be invalid. An Eligible Entrant must include the following details with the letter:
- a. Full name (must be the same name as on the receipt)
 - b. Contact phone number
 - c. Email address
 - d. Australian bank account information (Account Name, BSB, Account Number)
 - e. Product serial & PNC numbers
 - f. Copy of purchase receipt – showing all Participating Products paid in full to claim in single transaction
14. Only one (1) claim per Eligible Entrant or per household is permitted (for the avoidance of doubt a maximum of one (1) claim by all Eligible Entrants collectively in any one household is permitted).
15. Each valid claim received during the Redemption Period will receive a cashback as follows:
- Purchase 2 Participating Products - 15% cashback of purchased prices* of the 2 participating products
 - Purchase 3 or more Participating Products - 20% cashback of purchased prices* of the 3 or more participating products
16. For validated claims, the cashback will be awarded to the Eligible Entrant in the form of an Electronic Funds Transfer (EFT) payment. The cashback amount will be deposited into the nominated bank

account provided on the Eligible Entrant's claim submission. The Promoter will not be responsible for a banking institution rejecting an EFT payment, or any costs associated with locating any lost monies.

17. Eligible Entrants are responsible for providing valid New Australian bank account information. Eligible Entrants who have provided invalid or incorrect bank account information will receive an email to update their information. Eligible Entrants will have until 30th December 2026 to provide valid bank account information otherwise their claim will be deemed invalid.
18. Eligible Entrants should allow six (6) to eight (8) weeks from the date their claim is validated to receive the cashback amount in their nominated bank account.
19. The Promoter reserves the right, at any time, to verify the validity of entries and claimants (including an entrant's identity, age and place of residence), and reserves the right, in its sole discretion, to disqualify any claimant who the Promoter has reason to believe has breached any of these terms and conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
20. Incomplete, indecipherable, or illegible claims will be deemed invalid.
21. The Promoter's decision is final, and no correspondence will be entered.
22. The Eligible Entrant must retain their original purchase invoice as proof of purchase. Failure to produce either the original or a copy of the purchase invoice when requested may, in the absolute discretion of the Promoter, result in invalidation of the Eligible Entrant's claim and forfeiture of any right to the cashback.
23. The Promoter accepts no responsibility or liability in relation to any delay in satisfying any claim for the cashback.
24. Any cost associated with accessing the Promoter's website for the purpose of making a claim is at the cost of the Eligible Entrant.
25. The claimed cashback is not transferable or exchangeable and is not redeemable at the point of purchase.
26. Use of any automated entry software, or any other mechanical or electronic means, allowing an entrant to enter the Promotion automatically and repeatedly is prohibited and will render all entries submitted by that entrant invalid.
27. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for the interruption of service that may interfere with the ability to participate in the Promotion.
28. The Promoter is not responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof, or any other technical failures including any damage to a claimant or any other persons mobile device or computer related to, or resulting from, participating in this Promotion or the downloading of any materials related to this Promotion.

29. If there is an event beyond the Promoter's control which causes an interruption to its processing or running of the Promotion, the Promoter reserves the right to cancel, terminate, modify or suspend the Promotion subject to any written direction from a regulatory authority.
30. Caution: any attempt to deliberately damage the Promoter's promotional website or the information on the website, to cause malicious damage or interference with the normal functioning of the website, or to otherwise undermine the legitimate operation of the promotion may be a violation of criminal and civil laws. Should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law. If the Promoter suffers loss or incurs any cost in connection with any breach of these terms and conditions of entry or any other legal obligation of the entrant claimant, the claimant agrees to indemnify the Promoter for those losses, damages and costs.
31. The Promoter will not be responsible for any incorrect, inaccurate, or incomplete information communicated in the course of, or in connection with, this Promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
32. The Promoter reserves the right to reclaim the cashback from any Eligible Entrant if the relevant purchased Participating Product is returned after the claim has been processed and fulfilled (other than for warranty reasons). This clause does not limit or affect the Eligible Entrant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.
33. If for any reason this Promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any other causes beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the Promotion, subject to any written directions from regulatory authority made under applicable state or territory legislation.
34. These terms and conditions do not, nor do they purport to, limit, exclude or modify any non-excludable statutory guarantees as provided under the *Consumer Guarantees Act 1993*) or any other warranties (whether express or implied) under any legislation which cannot be excluded.
35. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including for negligence) for any personal injury or any loss or damage (including loss of opportunity) whether direct, indirect, special or consequential, arising in any way out of the Promotion, including but not limited to, where arising out of the following: a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); b) any theft, unauthorised access or third party interference; c) any claim or discount that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; or d) any tax liability incurred by an Eligible Entrant.
36. All claims and any copyright subsisting in the claims become and remain the property of the Promoter. The Promoter collects personal information about Eligible Entrants for the purpose of including Eligible Entrant in the Promotion. If the personal information requested is not provided, the Eligible Entrants may not participate in the Promotion. Submission of a Claim Form will result in the registration of the purchased product and the Eligible Customer's details with EHP but such information will not be used by EHP for marketing purposes unless the Eligible Customer provides express consent to receive marketing information from EHP. By participating in the Promotion and opting in at the point of registration, each Eligible Entrant acknowledges that a further purpose for collection of the Eligible Entrant's personal information by the Promoter is to enable the Promoter to provide the Eligible Entrant with information about special offers and invitations. If an Eligible Entrant opts in to receiving

direct marketing communications, from time to time, the Promoter may use the Eligible Entrant's personal information to promote other services and products to the Eligible Entrant. An Eligible Entrant may also receive marketing communications from third parties such as the Promoter's contractors', agents, partners, and suppliers. An Eligible Entrant may be contacted by telephone, email, SMS, mail, social media, or other digital channels. An Eligible Entrant may notify the Promoter at any time that he/she no longer wishes to receive any of these marketing communications and opt out of receiving the same by responding via the channel through which the Eligible Entrant received marketing communication or by contacting the Promoter directly. Eligible Entrants may also gain access to, update or correct any personal information by contacting the Promoter via email at customercare@electrolux.com.au. All personal information will be stored at Bamboo Marketing of S4, L2, 63-73 Ann Steet, Surry Hills NSW 2010. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained by contacting the Promoter.

37. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
38. LAY-BY-CLAUSE: Please note that only lay-bys that have been initiated within the Promotional Period and paid in full by the end of Promotional Period (and redeemed during the Redemption Period) are eligible for the cashback.
39. This Promotion is governed by, and construed in accordance with, the laws of the State of New South Wales and by entering the Promotion, Eligible Entrants consent to the exclusive jurisdiction of the courts of the State of New South Wales.