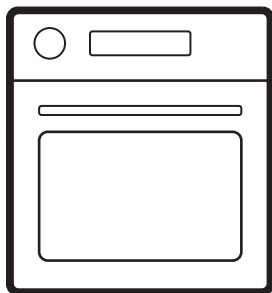




# Electrolux



[electrolux.com/register](https://electrolux.com/register)



EVE9615DF

IMPORTANT INFORMATION THAT MAY IMPACT YOUR MANUFACTURER'S WARRANTY

Adherence to the directions for use in this manual is extremely important for health and safety. Failure to strictly adhere to the requirements in this manual may result in personal injury, property damage and affect your ability to make a claim under the Electrolux manufacturer's warranty provided with your product. Products must be used, installed and operated in accordance with this manual. You may not be able to claim on the Electrolux manufacturer's warranty in the event that your product fault is due to failure to adhere to this manual.

|                             |   |                                               |    |
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1. ⚠ SAFETY INFORMATION

Before the installation and use of the appliance read the supplied instructions carefully. The manufacturer is not responsible for any injuries or damage that result from incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have

- been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children of less than 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
  - Keep packaging away from children and dispose of it properly.
  - WARNING: The appliance and its accessible parts become hot during use. Keep

children and pets away during use and cooling.

- Activate the child safety device, if available.
- Children must not clean or maintain the appliance without supervision.

## **1.2 General Safety**

- This appliance is for cooking purposes only.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses, and other similar accommodation where such use does not exceed average domestic usage levels.
- Do not use the appliance before installing it in the built-in structure.
- Disconnect the appliance from the power supply before carrying out any maintenance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its authorised service centre or similarly qualified persons to avoid an electrical hazard.

- The means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- **WARNING:** Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
- **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements or the surface of the appliance cavity.
- Always use oven gloves to remove or insert accessories or ovenware.
- Use only the food sensor (core temperature sensor) recommended for this appliance.
- To remove the shelf supports first pull the front of the shelf support and then the rear end away from the side walls. Install the shelf supports in the opposite sequence.
- Do not use a steam cleaner to clean the appliance.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass door since they can scratch the surface, which may re-

sult in shattering of the glass.

## 2. SAFETY INSTRUCTIONS

### 2.1 Installation

#### **WARNING!**

Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Follow the installation instructions available on our website.
- Be careful when moving the appliance, as it is heavy. Use safety gloves and enclosed footwear.
- Do not pull the appliance by the handle.
- Install the appliance in a safe and suitable location that meets installation requirements.
- Keep the minimum distance from other appliances and units.
- Before mounting the appliance, ensure it is level and that the door opens without any restraint.
- The appliance is equipped with an electric cooling system. It must be operated with the electric power supply.

### 2.2 Electrical connection

#### **WARNING!**

Risk of fire and electric shock.

- All electrical connections should be made by a qualified electrician.
- Make sure the parameters on the rating plate are compatible with the electrical ratings of the mains.
- Avoid damaging the mains cable. If replacement is needed, it must be done by our Authorized Service Centre.
- Do not let mains cables touch or come near the appliance door or the niche below, especially when it operates or the door is hot.
- Shock protection of live and insulated parts must be fastened securely and should not be removable without tools.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.

- The electrical installation must have an isolation device that disconnects the appliance from the mains at all poles, with a contact opening width of at least 3 mm.
- This appliance is supplied without a main plug and a main cable.

### 2.3 Use

#### **WARNING!**

Risk of injury, burns and electric shock or explosion.

- Do not change the specification of the appliance.
- Ensure ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Turn off the appliance after each use.
- Be careful when opening the appliance door during operation, as hot air and flammable vapors from ingredients can be released.
- Do not operate the appliance with wet hands or when it comes in contact with water.
- Do not apply pressure on the open door.
- Do not use the appliance as a work surface or as a storage surface.
- Keep sparks and open flames away from the appliance when the door is open.
- Do not place flammable products near the appliance.

#### **WARNING!**

Risk of damage to the appliance.

- To prevent damage or discoloration to the enamel:
  - do not place aluminum foil directly on the cavity bottom.
  - do not put water directly into the hot appliance.
  - do not leave moist dishes and food in the appliance after cooking.
  - be careful when removing or installing accessories.
- Enamel or stainless steel discoloration does not affect performance of the appliance.

- Use a deep pan for moist cakes, as fruit juices can cause permanent stains.
- Always cook with the appliance door closed.
- If the appliance is installed behind a furniture panel, do not close the panel during use or until the appliance is fully cooled to prevent heat and moisture damage.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- This product contains a light source of energy efficiency class G.
- Use only lamps with the same specifications.
- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.

## 2.4 Care and cleaning

### ⚠ WARNING!

Risk of injury, fire, or damage to the appliance.

- Turn off the appliance before maintenance.
- Ensure the appliance is cold to avoid glass breakage. If the door glass panels are damaged, contact the authorized service centre for replacement.
- Clean and dry the appliance, its cavity, and accessories after each use to prevent steam condensation, corrosion, and surface deterioration.
- Use a microfibre cloth, warm water, and neutral detergents for cleaning the appliance and accessories. Do not use abrasive products, pads, solvents, sharp-edged or metal objects.
- Follow safety instructions on packaging when using an oven spray.

## 2.5 Disposal

### ⚠ WARNING!

Risk of injury or suffocation.

- Contact your municipal authority for information on how to dispose of the appliance.
- Disconnect the appliance from the mains, then cut off and dispose of the electrical cable.

# 3. INSTALLATION

### ⚠ WARNING!

Refer to Safety chapters.

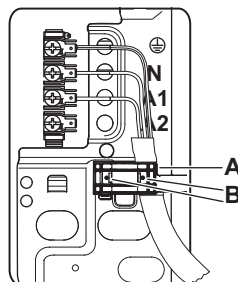
## 3.1 General Information

### ⚠ CAUTION!

Follow local municipal building codes and all relevant statutory regulations, especially AS/NZS 3000.

- Use the level on the front and rear forms of the appliance to level it and prevent the telescopic runners from moving.
- Under the control panel, there are two mounting holes on each side. Fit the black screws with the plastic spacers provided.

## 3.2 Electrical installation



1. Remove the terminal cover plate from the rear panel of the appliance.

2. Insert the wires through the hole in the cover plate and connect them to the terminals.

3. Engage the wires in the plastic clip (A). Secure the plastic clip with two long silver screws (B) (supplied in a separate bag).

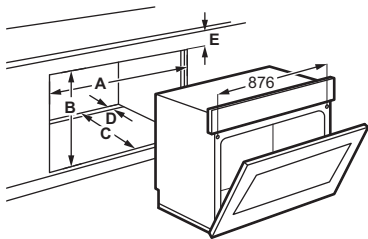
4. Attach the cover plate to the rear panel.

3.3 Technical data

| Model     | Product dimensions (h x w x d) (mm) | Electrical connection (V/Hz) | Min. fuse rating (A) | Max. power rating (kW) | Max. current rating (A) |
|-----------|-------------------------------------|------------------------------|----------------------|------------------------|-------------------------|
| EVE9615DF | 596 x 895 x 572                     | 220-240 / 50                 | 16                   | 3.6                    | 15                      |

3.4 Installing the appliance

Check if the dimensions of the furniture meet the installation requirements.



Installation requirements

A - width (mm), B - height (mm), C - depth (mm), D - gap depth (mm)

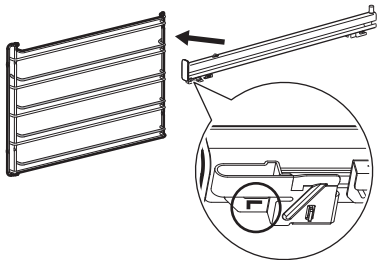
| Type      | A   | B   | C   | D     |
|-----------|-----|-----|-----|-------|
| Flush fit | 900 | 600 | 580 | 20-50 |
| Proud fit | 864 | 590 | 560 | 20-50 |

❶ For the best integration within a kitchen, install this appliance in a cupboard that gives a flush fit with the surrounding cupboard fronts. The recommended recess (E) is 20mm.

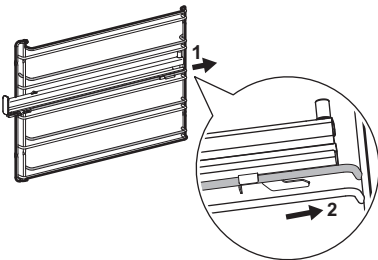
3.5 Accessories

Installing telescopic runners

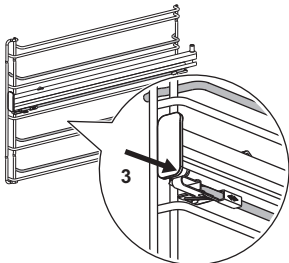
Obtain left hand shelf support and left hand runner.



Mount the runner on the shaded wire by attaching the rear clips to the back of the wire at an angle, as illustrated.



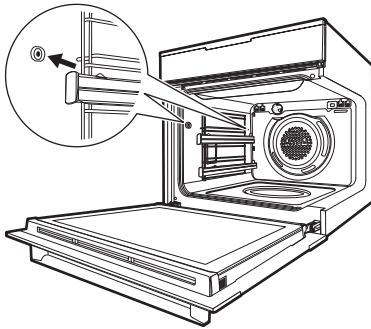
Push the runner front clip over wire until you hear a click.



Follow the same procedure to install the right hand runner.

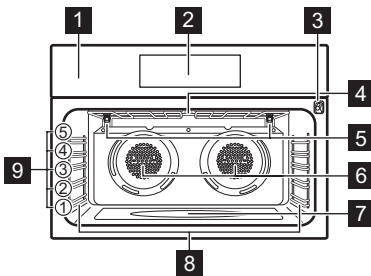
### Installing shelf supports

Insert the rear peg fully into the designated rear access hole, then align and firmly push the front peg into the front access hole.



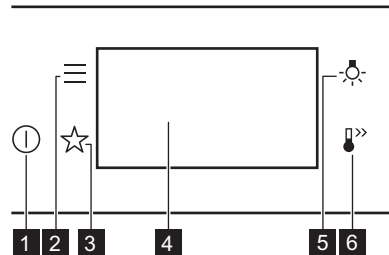
To remove the shelf supports follow the procedure in the opposite sequence.

## 4. PRODUCT DESCRIPTION



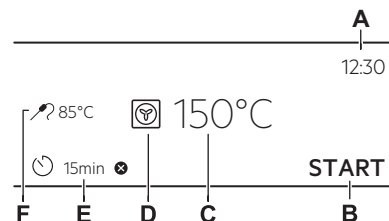
- 1 Control panel
- 2 Display
- 3 Socket for the food probe
- 4 Heating element
- 5 Top lamp
- 6 Fan
- 7 Cavity embossment
- 8 Shelf support, removable
- 9 Shelf positions

### Control Panel



- 1 On/Off
- 2 Menu
- 3 Favourite programme
- 4 Display
- 5 Lamp Switch
- 6 Fast heat up

### Display



A. Time of day

- B. START / STOP
- C. Temperature
- D. Heating functions
- E. Timer
- F. Food probe

#### Display indicators

- OK To confirm the selection / setting.
- < To go one level back in the menu.
- ↶ To undo the last action.

#### Display indicators

-  To turn the options on and off.
-  The sound alarm function is activated.
-  The sound alarm and stop cooking function is activated.
-  Pop up message only is activated.
-  Delayed start function is activated.
-  To cancel the setting.

## 5. BEFORE FIRST USE

### 5.1 Initial preheating and cleaning

1. Clean the appliance with a microfibre cloth, warm water, and mild detergent.
2. Remove all accessories and shelf supports.
3. Preheat the empty appliance to remove any odours. Ventilate the room.

4. Set the function  and the temperature to 180°C, let the appliance operate for 30 min.
5. Turn off the appliance and let it cool.
6. Clean the appliance again. Replace accessories and shelf supports.

## 6. DAILY USE

### 6.1 Heating functions

-  **Rapid heat** - Frozen meals (e.g. pizza, pastries). Cook on the top shelf position. You may use this function to pre-heat the oven faster and then select the required function.
-  **Full grill** - Grilling meat, toasting bread. Use with a deep pan under a wire shelf. Preheat for 3 min.
-  **Fan grill** - Roasting larger pieces of meat. Use with a deep pan under a wire shelf. Set temperature to 180°C.
-  **Fan bake** - Multi-shelf cooking, reheating cooked foods, pastries and complete oven meals. You can use food probe with this function.
-  **Pastry** - Browning bases of pizzas, pies, and pastries. Place the tray on the lower shelf positions.
-  **Dough proving** - To speed up and enhance dough proving.

-  **Defrost** - Defrosting, raising dough, drying fruit/vegetables/herbs.
-  **SteamBake** - Adding humidity at the beginning of baking. Before preheating add max 250 ml of water to the cavity embossment. Preheat for 10 min.
-  **Fan assist bake** - Baking on maximum two shelf positions simultaneously. Remove food from the upper shelf once cooked to allow lower-shelf items finish cooking. You can use food probe with this function.
-  **Roast** - Roasting meats, poultry and fish. You can use food probe with this function.
-  **Pizza** - Baking pizzas, quiches and pies. To make intensive browning and a crispy bottom use the middle shelf position.



**AirFry Plus** - Frying food with less oil or without baking paper (e.g. for french fries, pizza).



**Eco mode** - Saving energy by retaining moisture and operating in a low-power setting.

## 6.2 Functions

### Setting Heating functions

1. Turn on the appliance.
2. Press and select the heating function. Press **OK**.
3. Press the temperature value on the display to change the setting. Press **OK** and then **START**.
4. To turn off the heating function press **STOP**.

### Setting Timer

To set the length of cooking. Maximum is 23 h 59 min.

1. Choose the heating function and set the temperature.
2. Press and set the time.
3. You can select the preferred End action by pressing ● ● ●.
4. Press **OK** until the display shows the main screen.

You can change the set time during cooking at any time. Press , set the time and press **OK**. To cancel the timer press .

### Setting Time of day

1. Turn on the appliance, press > Settings > Setup > Time of day.
2. Set the time and press **OK**.

### Setting Delayed start

To postpone the start of cooking:

1. Set the heating function and the temperature and press .
2. Set the cooking time, press ● ● ● > Delayed start.
3. Choose the desired start time and press **OK** until the display shows the main screen.

### Setting Function lock

This function prevents an accidental change of the appliance function.

1. Turn on the appliance. Set a heating function.
2. , - press at the same time and hold for approximately 5 sec to turn the function on or off.

### Setting Child lock

This function prevents accidental activation of the appliance.

1. Turn on the appliance.
2. Press > Options > Child lock.
3. Press the code letters in an alphabetical order.

When this function is activated, access to: Timer, and lamp is available.

### Setting Assisted cooking

Assisted cooking suggests settings for different dishes, such as temperature, heating function and time. You can change the settings during cooking, if needed.

1. Turn on the appliance.
2. Press > Assisted cooking.
3. Choose a food type and dish and follow the steps on screen.
4. Place the food inside the appliance and press **START**. When the function ends, check if the food is ready. Extend the cooking time, if needed.

### Setting Favourite programme

You can save up to 3 favourite configurations (heating mode, cooking time, temperature, cleaning function).

1. Turn on the oven and select the preferred setting.
2. Press > Favourites > Save current settings.
3. Press > **OK**.

press to reset the setting, press to cancel the setting.

### Automatic switch off

For safety, the oven automatically turns off after a period of no user interaction.

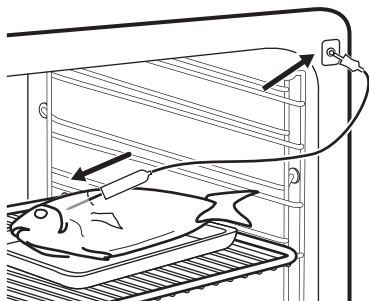
- 30°C - 115°C > 12.5 h
- 120°C - 195°C > 8.5 h
- 200°C - 245°C > 5.5 h

- 250°C - max > 3 h

The function does not work with: Light, Food probe, End time.

### 6.3 Food probe

1. Set a heating function or select a dish from the Assisted cooking menu.
2. Insert food probe into the thickest part of the dish. Make sure the dish is completely defrosted.



3. Plug food probe into the socket located inside the appliance.
4. - press to set the core temperature of the probe.
5. Press START .
6. When the food reaches the set temperature, the signal sounds. Check if the food is ready. Extend the cooking time, if needed.

### 6.4 Accessories

Accessories available depending on model. Scan the QR code to check how to use accessories supplied with your appliance. You can order optional accessories separately. For more information, please contact your local supplier.



Insert the accessory (wire shelf / tray) between the guide bars of the shelf support. Make sure that the shelf touches the back of the oven interior.

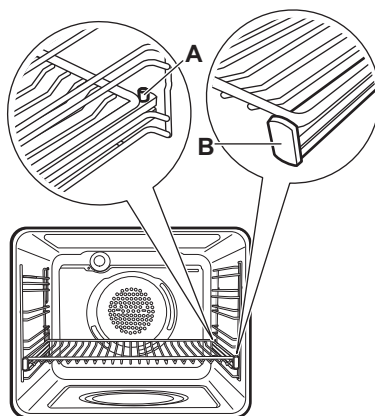
If your tray has a slope, position it towards the back of the oven interior.

If there is an inscription on the accessory, make sure it is facing you.

If you are using a tray with holes place the tray / pan underneath, to collect dripping liquids.

#### Fitting trays to telescopic runners:

Push the shelf or tray along the top of the runner until it touches the back post (A). Lower the front of the shelf or tray onto the runner and make sure it sits behind the front post (B) of the slide.



## 7. HINTS AND TIPS

### 7.1 Cooking recommendation

#### SteamBake function

For best results, pour max. 250 ml of cold water onto the cavity bottom. Preheat the appli-

ance for 10 min. Place the food on shelf position 2.

| Food                    | Temperature (°C) | Time (min) |
|-------------------------|------------------|------------|
| Bread loaves            | 180 - 200        | 35 - 45    |
| Bread rolls             | 190 - 210        | 20 - 25    |
| Gluten free bread       | 180 - 200        | 40 - 50    |
| Pizza (fresh)           | 210 - 220        | 15 - 20    |
| Focaccia                | 200 - 210        | 20 - 30    |
| Rolled/spooned biscuits | 160 - 170        | 10 - 15    |
| Plain/fruit scones      | 200 - 210        | 10 - 15    |
| Cupcakes                | 180              | 20 - 25    |
| Sponge cake - 4 eggs    | 170              | 20 - 30    |
| Shallow butter cake     | 170              | 25 - 30    |
| Cream puffs             | 200              | 20 - 30    |
| Puff pastry             | 200              | 15 - 20    |

| Food              | Temperature (°C) | Time (min) |
|-------------------|------------------|------------|
| Frozen croissants | 170 - 180        | 15 - 25    |

### AirFry Plus function

For best results preheat the appliance for 10 min and place the food on shelf position 3.

| Food              | Temperature (°C) | Time (min) | Accessory                           |
|-------------------|------------------|------------|-------------------------------------|
| Chicken nuggets   | 220              | 15 - 25    | AirFry Plus tray                    |
| Croquettes        | 220              | 15 - 25    | AirFry Plus tray                    |
| Crumbed fish      | 220              | 15 - 25    | AirFry Plus tray                    |
| Chicken schnitzel | 230              | 15 - 20    | AirFry Plus tray                    |
| French fries      | 220              | 25 - 30    | AirFry Plus tray                    |
| Frozen croissant  | 170              | 30 - 40    | Grid and baking paper <sup>1)</sup> |

<sup>1)</sup> Place the food on shelf position 2.

## 8. CARE AND CLEANING

### 8.1 Notes on cleaning

- Clean the interior of the appliance and the accessories after each use with a microfibre cloth, warm water and a mild detergent.
- Clean stains with a mild detergent.
- Use a cleaning solution for metal surfaces.
- Clean and check the door gasket around the frame of the cavity.
- Do not store food in the appliance for longer than 20 min. Dry the interior of the appliance only with a microfibre cloth after each use.
- Do not use abrasive cleaner or sharp-edged objects to clean the appliance or the accessories.

#### Cleaning the cavity embossment

1. Pour 250 ml of white vinegar or citric acid into the cavity embossment. Use maximum 6% acidity vinegar without any additives.

2. Let the vinegar dissolve the limestone residue at the ambient temperature for 30 min.
3. Clean the cavity with warm water and a soft cloth.

### 8.2 Steam Assisted Cleaning

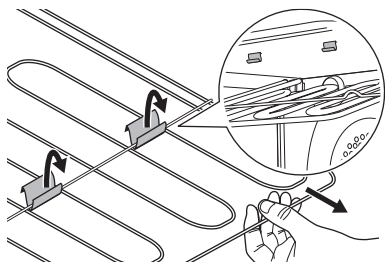
This function helps remove light food residue from the interior of the oven.

1. Make sure the appliance is cold.
2. Remove all accessories and removable shelf supports.
3. Prepare a solution of water (85%), white vinegar (10%) and mild detergent (5%) and spray it onto the door, side walls, and back wall of the oven cavity.
4. Pour 40 ml of water into the cavity embossment.
5. Select Steam Assisted Cleaning from the Cleaning submenu.

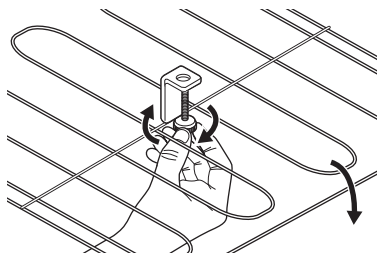
- When the cleaning process is complete, wait until the appliance is cool. Dry the cavity with a soft cloth.

### 8.3 Removing grill

- Turn off the appliance and wait until it is cold to clean it.
- Remove the shelf supports.
- For retaining clips models:** Push the edge of the grill clips towards back of the oven. The grill drops down freely.



- For rotating latch models:** Rotate the grill latch 180°. The grill drops down freely.

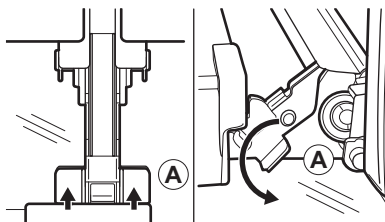


- Clean the oven ceiling with warm water, a soft cloth and a mild detergent. Let it dry.
- Install the grill in the opposite sequence.
- Install the shelf supports.

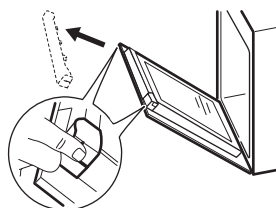
### 8.4 Removing and installing door

The door is heavy.

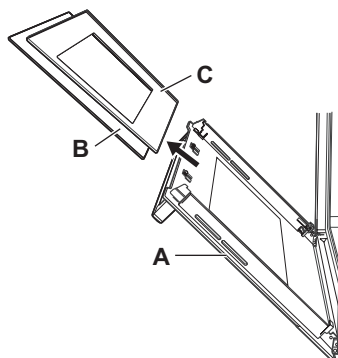
- Make sure the appliance is cold.
- Fully open the door.
- Press the hinge levers on both sides of the door.



- Close the door partially until it stops, then lift it off the hinges.
- Place the door on a soft cloth on a stable surface.
- Release the trim holding the glass panels in place.



- Remove the inner glass panel (C) and the middle glass panel (B) from the oven door. The outside glass (A) cannot be removed for cleaning. Clean the panels with water and soap using a non abrasive sponge and then dry them thoroughly. Do not clean the glass panels in the dishwasher.



After cleaning, do the above steps in the opposite sequence.

During assembly, make sure the painted surface is facing down.

### 8.5 Replacing the lamp

Wait until the appliance is cold.

1. To replace the top lamp, turn and remove the glass cover.
2. Clean the glass cover.
3. Insert a high temperature resistant lamp.
4. Install the glass cover.

## 9. TROUBLESHOOTING

### 9.1 Troubleshooting

If you cannot find a solution to the problem yourself, contact your dealer or an Authorised Service Centre. Service details are on the rating plate, located on the front frame. It is visible when you open the door. Do not remove the rating plate.

#### Oven or grill do not operate

- Set the Time of day.
- Deactivate DEMO mode (activation/deactivation code 2468).
- Household fuse is blown or power supply is off.
- Deactivate Child lock.

#### The lamp is not working

- Turn on the light at control panel.
- Lamp is blown or the socket is loosen.
- Household fuse is blown.

#### Food probe problems

- **Error message REMOVE FOOD PROBE.**  
- The cooking function used is not compatible with the food probe.
- **The display does not show the temperature setting.** - Food probe plug is not fully inserted into the socket on the front panel or the food is not fully defrosted.
- **The centre of the food is undercooked.**  
- Insert the food probe at least 75% into the centre of the food.

#### Appliance problems

- **The door cannot be replaced after removal.** - Attach the hinge lever to its correct position.
- **Functions and temperature appear on display but the appliance does not work.** - Deactivate DEMO mode (activation/deactivation code 2468).

- **The appliance seal is loose.** - The seal on non-pyrolytic models may appear loose but the appliance operates properly when closed.
- **Steam and condensation collect on the food and in the appliance cavity.** - Do not leave dishes in the oven for more than 15-20 min after cooking.

### 9.2 Error codes

**F111** - Food probe is not correctly inserted into the socket. Fully plug Food probe into the socket.

**F240, F439** - the touch fields on the display do not work properly. Clean the surface of the display. Make sure there is no dirt on the touch fields.

**F908, F113** - the appliance system cannot connect with the control panel. Restart the appliance.

### 9.3 Service data

If you cannot find a solution to the problem yourself, contact your dealer or an Authorised Service Centre.

The necessary data for the service centre is on the rating plate. The rating plate is located on the front frame of the appliance. It is visible when you open the door. Do not remove the rating plate from the appliance.

**We recommend that you write the data here:**

---

Model (MOD.):

---

Product number  
(PNC):

---

Serial number (S.N.):

---

## 10. WARRANTY - AUSTRALIA AND NEW ZEALAND

FOR SALES IN AUSTRALIA AND NEW ZEALAND

APPLIANCE: ELECTROLUX BUILT-IN OVENS, COOKTOPS, FREESTANDING COOKER AND WARMING DRAWER

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.**

**1. In this warranty:**

- a) 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- b) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- c) 'ASC' means Electrolux's authorised serviced centres;
- d) 'Electrolux' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- e) 'Warranty Period' means the period specified in clause 3 of this warranty;
- f) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

**2. Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any nonexcludable statutory guarantees in Australia and New Zealand.

**3. Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 36 months and in New Zealand for a period of 36 months, following the date of original purchase of the Appliance.

**4. Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these

terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.

**5. Travel and transportation costs:**

Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.

**6. Proof of purchase** is required before you can make a claim under this warranty.

**7. Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:

- a) light globes, batteries, filters or similar perishable parts;
- b) parts and Appliances not supplied by Electrolux;
- c) cosmetic damage which does not affect the operation of the Appliance;
- d) damage to the Appliance caused by:
  - negligence or accident;
  - misuse or abuse, including failure to properly maintain or service;
  - improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
  - normal wear and tear;
  - power surges, electrical storm damage or incorrect power supply;
  - incomplete or improper installation;
  - incorrect, improper or inappropriate operation;
  - insect or vermin infestation;
  - failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- a. the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for

purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;

- b. the Appliance is modified without authority from Electrolux in writing;
- c. the Appliance's serial number or warranty seal has been removed or defaced

**8. How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:

- a. carefully check the operating instructions, user manual and the terms of this warranty;
- b. have the model and serial number of the Appliance available;
- c. have the proof of purchase (e.g. an invoice) available;
- d. telephone the numbers shown below.

**9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the

Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

**10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

**11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

#### Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

#### AUSTRALIA

##### FOR SERVICE

or to find the address of your nearest authorised service centre in Australia  
**PLEASE CALL 13 13 49**

For the cost of a local call

##### FOR SPARE PARTS

or to find the address of your nearest spare parts centre in Australia  
**PLEASE CALL 13 13 50**

For the cost of a local call

#### NEW ZEALAND

##### FOR SERVICE

or to find the address of your nearest authorised service centre in New Zealand  
**PLEASE CALL 0800 10 66 10**

##### FOR SPARE PARTS

or to find the address of your nearest state spare parts centre in New Zealand  
**PLEASE CALL 0800 10 66 20**

ECook\_Warr\_Jul19

## 11. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of ap-

pliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

