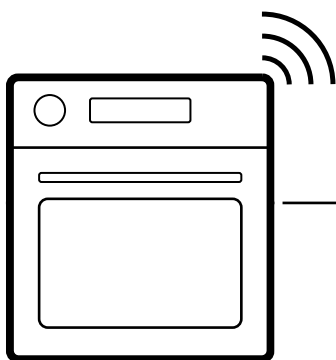




Electrolux



electrolux.com/register



EVEP9816BF

IMPORTANT INFORMATION THAT MAY IMPACT YOUR MANUFACTURER'S WARRANTY

Adherence to the directions for use in this manual is extremely important for health and safety. Failure to strictly adhere to the requirements in this manual may result in personal injury, property damage and affect your ability to make a claim under the Electrolux manufacturer's warranty provided with your product. Products must be used, installed and operated in accordance with this manual. You may not be able to claim on the Electrolux manufacturer's warranty in the event that your product fault is due to failure to adhere to this manual.

1. SAFETY INFORMATION.....	2	7. HINTS AND TIPS.....	12
2. SAFETY INSTRUCTIONS.....	4	8. CARE AND CLEANING.....	12
3. INSTALLATION.....	6	9. TROUBLESHOOTING.....	14
4. PRODUCT DESCRIPTION.....	8	10. WARRANTY - AUSTRALIA AND NEW ZEALAND.....	15
5. BEFORE FIRST USE.....	8	11. ENVIRONMENTAL CONCERNS.....	17
6. DAILY USE.....	9		

1. SAFETY INFORMATION

Before the installation and use of the appliance read the supplied instructions carefully. The manufacturer is not responsible for any injuries or damage that result from incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have

- been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children of less than 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance and mobile devices with the app.
 - Keep packaging away from children and dispose of it properly.

- **WARNING:** The appliance and its accessible parts become hot during use. Keep children and pets away during use and cooling.
- Activate the child safety device, if available.
- Children must not clean or maintain the appliance without supervision.

1.2 General Safety

- This appliance is for cooking purposes only.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses, and other similar accommodation where such use does not exceed average domestic usage levels.
- Do not use the appliance before installing it in the built-in structure.
- Disconnect the appliance from the power supply before carrying out any maintenance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its authorised service centre or similarly qualified persons to avoid an electrical hazard.
- The means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- **WARNING:** Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
- **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements or the surface of the appliance cavity.
- Always use oven gloves to remove or insert accessories or ovenware.
- Use only the food sensor (core temperature sensor) recommended for this appliance.
- To remove the shelf supports first pull the front of the shelf support and then the rear end away from the side walls. Install the shelf supports in the opposite sequence.
- Do not use a steam cleaner to clean the appliance.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass

door since they can scratch the surface, which may result in shattering of the glass.

- Before pyrolytic cleaning, remove all accessories and excessive deposits/spills from the appliance cavity.

2. SAFETY INSTRUCTIONS

2.1 Installation

WARNING!

Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Follow the installation instructions available on our website.
- Be careful when moving the appliance, as it is heavy. Use safety gloves and enclosed footwear.
- Do not pull the appliance by the handle.
- Install the appliance in a safe and suitable location that meets installation requirements.
- Keep the minimum distance from other appliances and units.
- Before mounting the appliance, ensure it is level and that the door opens without any restraint.
- The appliance is equipped with an electric cooling system. It must be operated with the electric power supply.

2.2 Electrical connection

WARNING!

Risk of fire and electric shock.

- All electrical connections should be made by a qualified electrician.
- Make sure the parameters on the rating plate are compatible with the electrical ratings of the mains.
- Avoid damaging the mains cable. If replacement is needed, it must be done by our Authorized Service Centre.
- Do not let mains cables touch or come near the appliance door or the niche below, especially when it operates or the door is hot.
- Shock protection of live and insulated parts must be fastened securely and should not be removable without tools.

- Fully close the appliance door before connecting it to the mains.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.
- The electrical installation must have an isolation device that disconnects the appliance from the mains at all poles, with a contact opening width of at least 3 mm.
- This appliance is supplied without a main plug and a main cable.

2.3 Use

WARNING!

Risk of injury, burns and electric shock or explosion.

- Do not change the specification of the appliance.
- Ensure ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Turn off the appliance after each use.
- Be careful when opening the appliance door during operation, as hot air and flammable vapors from ingredients can be released.
- Do not operate the appliance with wet hands or when it comes in contact with water.
- Do not apply pressure on the open door.
- Do not use the appliance as a work surface or as a storage surface.
- Keep sparks and open flames away from the appliance when the door is open.
- Do not place flammable products near the appliance.
- Do not share your Wi-Fi password.

WARNING!

Risk of damage to the appliance.

- To prevent damage or discoloration to the enamel:

- do not place ovenware or objects directly on the cavity bottom.
- do not place aluminum foil directly on the cavity bottom.
- do not put water directly into the hot appliance.
- do not leave moist dishes and food in the appliance after cooking.
- be careful when removing or installing accessories.
- Enamel or stainless steel discoloration does not affect performance of the appliance.
- Use a deep pan for moist cakes, as fruit juices can cause permanent stains.
- Always cook with the appliance door closed.
- If the appliance is installed behind a furniture panel, do not close the panel during use or until the appliance is fully cooled to prevent heat and moisture damage.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- This product contains a light source of energy efficiency class G.
- Use only lamps with the same specifications.
- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.

2.4 Care and cleaning

WARNING!

Risk of injury, fire, or damage to the appliance.

- Turn off the appliance before maintenance.
- Ensure the appliance is cold to avoid glass breakage. If the door glass panels are damaged, contact the authorized service centre for replacement.
- Clean and dry the appliance, its cavity, and accessories after each use to prevent steam condensation, corrosion, and surface deterioration.
- Use a microfibre cloth, warm water, and neutral detergents for cleaning the

appliance and accessories. Do not use abrasive products, pads, solvents, sharp-edged or metal objects.

- Follow safety instructions on packaging when using an oven spray.

Pyrolytic cleaning

- Read all instructions for pyrolytic cleaning
- Before carrying out the pyrolytic cleaning and initial preheating remove from the oven cavity:
 - any excess food residues, oil or grease spills / deposits.
 - any removable objects (including shelves, side rails, etc., provided with the appliance) especially any non-stick pots, pans, trays, utensils, etc.
- Keep children away during pyrolytic cleaning, as the appliance becomes very hot and releases hot air from the front vents.
- Pyrolytic cleaning releases fumes from cooking residues and construction materials. Ensure good ventilation during and after the initial preheating and pyrolytic cleaning.
- Do not spill or apply water on the oven door during and after the pyrolytic cleaning to avoid damaging the glass panels.
- Fumes from pyrolytic ovens / cooking residues are not harmful to humans, including children, or persons with medical conditions.
- Keep pets away from the appliance during and after pyrolytic cleaning and the initial preheating phase. Small pets (especially birds and reptiles) can be highly sensitive to temperature changes and emitted fumes.
- Non-stick surfaces on pots, pans, trays, and utensils can be damaged by high-temperature pyrolytic cleaning and may release low-level harmful fumes.

2.5 Disposal

WARNING!

Risk of injury or suffocation.

- Contact your municipal authority for information on how to dispose of the appliance.
- Disconnect the appliance from the mains, then cut off and dispose of the electrical cable.

3. INSTALLATION

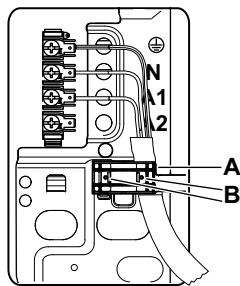
⚠ WARNING!
Refer to Safety chapters.

3.1 General Information

⚠ CAUTION!
Follow local municipal building codes and all relevant statutory regulations, especially AS/NZS 3000.

- Use the level on the front and rear forms of the appliance to level it and prevent the telescopic runners from moving.
- Under the control panel, there are two mounting holes on each side. Fit the black screws with the plastic spacers provided.

3.2 Electrical installation



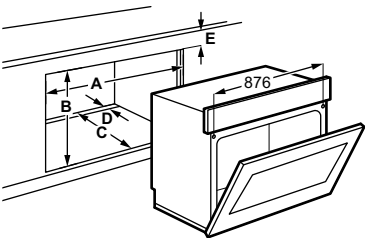
1. Remove the terminal cover plate from the rear panel of the appliance.
2. Insert the wires through the hole in the cover plate and connect them to the terminals.
3. Engage the wires in the plastic clip (A). Secure the plastic clip with two long silver screws (B) (supplied in a separate bag).
4. Attach the cover plate to the rear panel.

3.3 Technical data

Model	Product dimensions (h x w x d) (mm)	Electrical connection (V/Hz)	Min. fuse rating (A)	Max. power rating (kW)	Max. current rating (A)
EVEP9816BF	596 x 895 x 572	230-240 / 50	25	5.2	21.7

3.4 Installing the appliance

Check if the dimensions of the furniture meet the installation requirements.



Installation requirements

A - width (mm), **B** - height (mm), **C** - depth (mm), **D** - gap depth (mm)

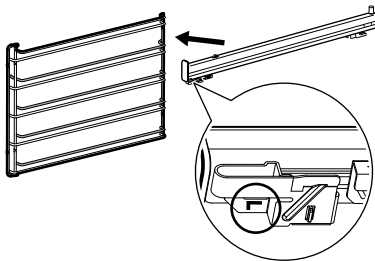
Type	A	B	C	D
Flush fit	900	600	580	20-50
Proud fit	864	590	560	20-50

❶ For the best integration within a kitchen, install this appliance in a cupboard that gives a flush fit with the surrounding cupboard fronts. The recommended recess (**E**) is 20mm.

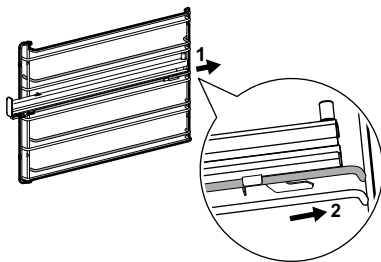
3.5 Accessories

Installing telescopic runners

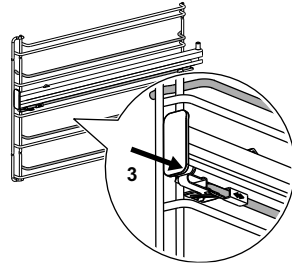
Obtain left hand shelf support and left hand runner.



Mount the runner on the shaded wire by attaching the rear clips to the back of the wire at an angle, as illustrated.



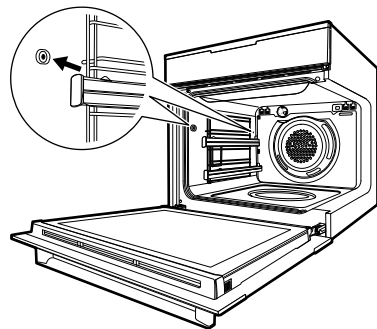
Push the runner front clip over wire until you hear a click.



Follow the same procedure to install the right hand runner.

Installing shelf supports

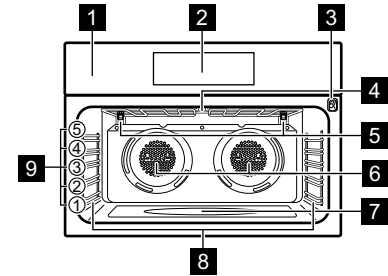
Insert the rear peg fully into the designated rear access hole, then align and firmly push the front peg into the front access hole.



To remove the shelf supports follow the procedure in the opposite sequence.

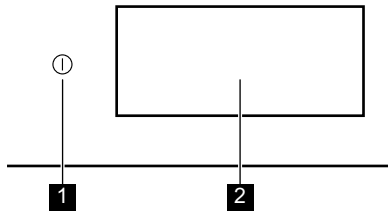
4. PRODUCT DESCRIPTION

General overview



- 1** Control panel
- 2** Display
- 3** Socket for the food probe
- 4** Heating element
- 5** Top lamp
- 6** Fan
- 7** Cavity embossment
- 8** Shelf support, removable
- 9** Shelf positions

Oven control panel



- 1** On/Off
- 2** Display

Display

Display indicators

OK	To confirm the selection / setting.
>	To navigate to the next or previous level in the menu.
<	
^	To access and adjust additional settings.
v	
♥	To save current settings in Favourite programme.
♡	To delete current settings in Favourite programme.
🔔	To turn the lamp on and off.
🔌	To turn the options on and off.
🔒	The appliance is locked.
🔔	Sound alarm function is activated.
🔔➡	Sound alarm and stop cooking function is activated.
🔔🔊	Pop up message only is activated.
🕒	Delayed start function is activated.
×	To close the pop-up message or cancel the setting.
📶	Wi-Fi connection is turned on.
📶🚫	Wi-Fi connection is turned off.
📶🔌	Remote Operation is turned on.

5. BEFORE FIRST USE

5.1 Wireless connection

The appliance enables Wi-Fi network connection and mobile device linking. You can receive notifications, control and monitor your appliance from your mobile device.

To connect the appliance you need:

- Wireless network with the Internet connection.
 - Mobile device connected to the same wireless network.
1. To download the app scan the QR code located on the back cover of user manual.

You can also download the app directly from the app store.

- Follow the app onboarding instructions.
- Turn on the appliance.
- Press  and swipe to the left to enter menu. Select: Settings / Connections.
- Press to turn on or off: Wi-Fi.

The appliance wireless module starts within 90 sec.

Frequency	2.4 GHz WLAN : 2400 - 2483.5 MHz
	Bluetooth : 2400 - 2483.5 MHz
Max Power	2.4 GHz WLAN : EIRP < 20 dBm (100 mW)
	Bluetooth : EIRP < 20 dBm (100 mW)
Protocol	2.4 GHz WLAN : IEEE 802.11bgn

5.2 Software licences

The software in this product contains components that are based on free and open source

software. Electrolux acknowledges the contributions of the open software and robotics communities to the development project.

To access the source code of these free and open source software components whose license conditions require publishing, and to see their full copyright information and applicable license terms, visit: <http://electrolux.opensoftwarerepository.com> (folder NIU6).

5.3 Initial preheating and cleaning

- Clean the appliance with a microfibre cloth, warm water, and mild detergent.
- Remove all accessories and shelf supports.
- Preheat the empty appliance to remove any odours. Ventilate the room.
- Set the function  and the temperature to 180°C, let the appliance operate for 30 min.
- Turn off the appliance and let it cool.
- Clean the appliance again. Replace accessories and shelf supports.

6. DAILY USE

6.1 Heating functions

	Bottom - Crispy bottoms and to brown.
	Hot Air - Roasting meat and baking cakes.
	Top & Bottom - Traditional baking.
	Hot air & Top - Roasting meat, poultry and whole fish.
	Hot air & Bottom - Baking pizza.
	Hot air, Top & Bottom - Ready-made meals.
	Heat save fan - Energy-efficient baking. Keep door closed. This function was used to comply with the energy efficiency class and ecodesign requirements (according to EU 65/2014 and EU 66/2014). Tests according to: IEC/EN 60350-1.
	Full grill - Grilling meat, toasting bread. Use with a deep pan under a wire shelf. Preheat for 3 min.

	Left grill - Grilling using half of the area.
	Defrost - Defrosting, raising dough, drying fruit/vegetables/herbs.
	Slow cooking - Gentle and slow cooking of lean and tender pieces of meat and fish.
	SteamBake - Adding humidity at the beginning of baking. Before preheating add max 250 ml of water to the cavity embossment. Preheat for 10 min.
	Roast - Roasting meats, poultry and fish. You can use food probe with this function.
	Pizza - Baking pizzas, quiches and pies. To make intensive browning and a crispy bottom use the middle shelf position.
	AirFry Plus - Frying food with less oil or without baking paper (e.g. for french fries, pizza).
	Keep warm - Keeping food warm.

6.2 Menu

Press  and swipe to the left to enter Menu.

Dishes

Each dish in this submenu is provided with a suitable setting. The time and temperature can be adjusted during cooking.

1. Menu > Assisted cooking. Choose a dish or a food type and adjust settings.
2. Follow the instructions available on the screen. Press **START**.
3. When the function ends, check if the food is ready. Extend the cooking time, if needed.

Functions

1. Menu > Functions. Select the heating function and adjust the settings. Press **START**. You can plug the Food Sensor at any time before or during cooking.
2. Press  to adjust the settings during cooking or **STOP** to turn off the heating function.

Favourite programme

 This functionality is available for selected models only.

You can save up to 20 of your favourite settings, such as heating function and dish. To save the setting select the preferred setting and press .

To select Favourite programme: Menu > Favourite programme. Check the saved settings. Select one and press **START**.

To delete Favourite programme: Menu > Favourite programme. Check the saved settings. Press  to delete the saved settings.

Settings

Setup	
Language	To set the appliance language.
Time of day	To set the current time.
Display brightness	To set the display brightness.
Key tones	To turn the tone of the touch fields on and off. It is not possible to mute the tones for  .

Setup	
Buzzer volume	To set the volume of key tones and signals.
Temperature unit	To show the current temperature unit.
Service	
Demo mode	Activation / deactivation code: 2468
Software version	Information about software version.
Reset all settings	Restores factory settings.
Connections	
Connect to Wi-Fi	To connect the appliance with the wireless network.
Wi-Fi	To enable and disable Wi-Fi.
Network status	To check network status and the signal power of Wi-Fi.
Forget network	To disable current network from auto connection with the appliance.
Remote operation	To start remote operation automatically after pressing START . Option visible only after you turn on Wi-Fi.

6.3 Additional functions

Child lock

This function prevents accidental operation of the appliance. It can be activated at any time.

Menu > Settings > Preferences > Child lock

To enable the use of the appliance, press the code letters in an alphabetical order.

6.4 Clock functions

Timer

Timer can be used even when the oven is not running. Maximum is 23h 59min

1. Choose the heating function and set the temperature.
2. Press **Timer** and set the duration. Select an End action:
 -  **Sound alarm**
 -  **Sound alarm and stop cooking**
 -  **Pop up message only**
3. Press **OK** to confirm and return to the main screen.

Delayed start

1. Choose the heating function and adjust the settings. Press *** > Delayed start.
2. Set the desired start time and press OK. Set the desired End time or press OK to skip this step.
3. Press OK to return to the main screen.

Time of day

1. Settings > Setup > Time of day.
2. Set the time and press OK.

Uptimer

Use this function to check how long the appliance operates.

Changing timer settings

To change the set time during cooking at any time press ^ > Timer. Set the new timer value and press OK.

6.5 Accessories

Accessories available depending on model. Scan the QR code to check how to use accessories supplied with your appliance. You can order optional accessories separately. For more information, please contact your local supplier.



Insert the accessory (wire shelf / tray) between the guide bars of the shelf support. Make sure that the shelf touches the back of the oven interior.

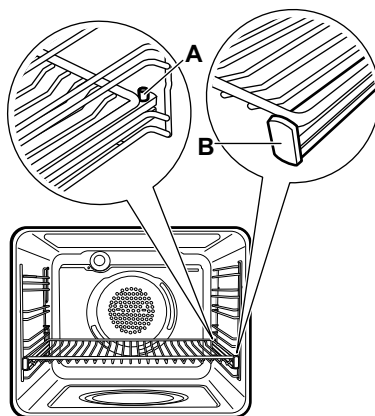
If your tray has a slope, position it towards the back of the oven interior.

If there is an inscription on the accessory, make sure it is facing you.

If you are using a tray with holes place the tray / pan underneath, to collect dripping liquids.

Fitting trays to telescopic runners:

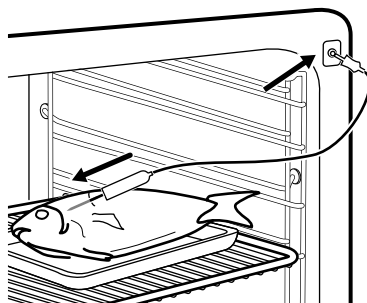
Push the shelf or tray along the top of the runner until it touches the back post (A). Lower the front of the shelf or tray onto the runner and make sure it sits behind the front post (B) of the slide.



6.6 Food probe

i There is a risk of burns as the food probe and shelf supports become hot. Always use oven gloves.

1. Select a heating function from the Menu > Functions or a dish from the Menu > Dishes.
2. Set the oven temperature and cooking time, if needed. Press OK and then START.
3. Insert food probe into the thickest part of the dish. Make sure the dish is completely defrosted.



4. Plug food probe into the socket located inside the appliance. The display shows the symbol and the current temperature of the food probe.
5. Press ^ to adjust the settings.
6. Select Food probe card to set the core temperature of the sensor or set up the preferred option: Sound alarm, Sound

alarm and stop cooking, or Pop up message only. Then press OK.

- When the food reaches the set temperature, the signal sounds. Check if the food is ready. Extend the cooking time, if needed.

- Press STOP to turn off the heating function.

7. HINTS AND TIPS

7.1 Cooking recommendation

SteamBake function

For best results, pour max. 250 ml of cold water onto the cavity bottom. Preheat the appliance for 10 min. Place the food on shelf position 2.

Food	Temperature (°C)	Time (min)
White bread	190	45 - 55
Bread rolls	210	25 - 35
Apple pie	160	85 - 95
Homemade pizza	210	20 - 30
Pizza, frozen	220	15 - 25
Chicken	220	55 - 65
Croissant, frozen	170	30 - 40
Pork joint	180	120 - 130
Regenerating plated meals, single portion	120	10 - 20

AirFry Plus function

For best results preheat the appliance for 10 min and place the food on shelf position 3.

Food	Temperature (°C)	Time (min)	Accessory
Chicken nuggets	220	15 - 25	AirFry Plus tray
Croquettes	220	15 - 25	AirFry Plus tray
Crumbed fish	220	15 - 25	AirFry Plus tray
Chicken schnitzel	230	15 - 20	AirFry Plus tray
French fries	220	25 - 30	AirFry Plus tray
Frozen croissant	170	30 - 40	Grid and baking paper ¹⁾

¹⁾ Place the food on shelf position 2.

8. CARE AND CLEANING

8.1 Notes on cleaning

- Clean the interior of the appliance and the accessories after each use with a microfibre cloth, warm water and a mild detergent.
- Clean stains with a mild detergent.
- Use a cleaning solution for metal surfaces.
- Do not store food in the appliance for longer than 20 min. Dry the interior of the appliance only with a microfibre cloth after each use.

- Do not use abrasive cleaner or sharp-edged objects to clean the appliance or the accessories.

Cleaning the cavity embossment

- Pour 250 ml of white vinegar or citric acid into the cavity embossment. Use maximum 6% acidity vinegar without any additives.
- Let the vinegar dissolve the limestone residue at the ambient temperature for 30 min.

3. Clean the cavity with warm water and a soft cloth.

8.2 Pyrolytic Cleaning

For models with pyrolytic cleaning function.

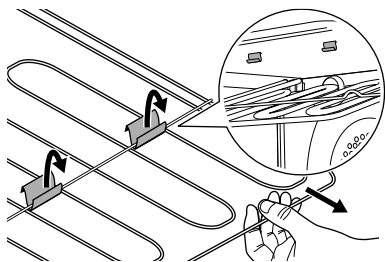
1. Make sure the appliance is cold.
2. Remove all accessories and removable shelf supports.
3. Clean the oven interior and the inner door glass with warm water, a soft cloth and a mild detergent. Close the door.
4. Press Maintenance > Pyrolytic Cleaning and select the cleaning mode: **Quick** - 1h, **Normal** - 1h 30min, **Intense** - 3h.
5. Press START.

When the cleaning starts, the oven door is locked and the lamp is off. The cooling fan works at a higher speed.

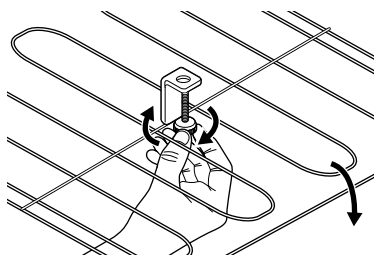
When the cleaning ends, turn off the appliance and wait until it is cold. The door will only unlock when the oven has cooled to a safe temperature. Clean the oven interior with a soft cloth.

8.3 Removing grill

1. Turn off the appliance and wait until it is cold to clean it.
2. Remove the shelf supports.
3. **For retaining clips models:** Push the edge of the grill clips towards back of the oven. The grill drops down freely.



4. **For rotating latch models:** Rotate the grill latch 180°. The grill drops down freely.

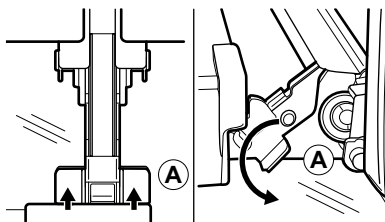


5. Clean the oven ceiling with warm water, a soft cloth and a mild detergent. Let it dry.
6. Install the grill in the opposite sequence.
7. Install the shelf supports.

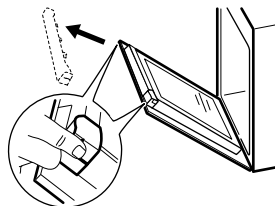
8.4 Removing and installing door

The door is heavy.

1. Make sure the appliance is cold.
2. Fully open the door.
3. Press the hinge levers on both sides of the door.

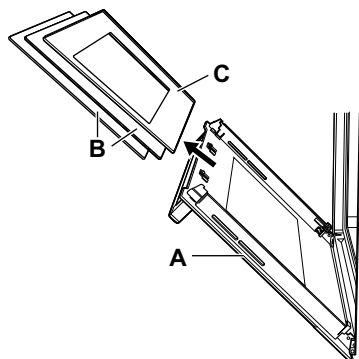


4. Close the door partially until it stops, then lift it off the hinges.
5. Place the door on a soft cloth on a stable surface.
6. Release the trim holding the glass panels in place.



7. Remove the inner glass panel (C) and the middle glass panels (B) from the oven door. The outside glass (A) cannot be removed for cleaning. Clean the panels with water and soap using a non abrasive sponge and then dry them thoroughly. Do

not clean the glass panels in the dishwasher.



After cleaning, do the above steps in the opposite sequence.

During assembly, make sure the painted surface is facing down.

8.5 Replacing the lamp

Wait until the appliance is cold.

1. To replace the top lamp, turn and remove the glass cover.
2. Clean the glass cover.
3. Insert a high temperature resistant lamp.
4. Install the glass cover.

9. TROUBLESHOOTING

9.1 Troubleshooting

If you cannot find a solution to the problem yourself, contact your dealer or an Authorised Service Centre. Service details are on the rating plate, located on the front frame. It is visible when you open the door. Do not remove the rating plate.

Oven or grill do not operate

- Set the Time of day.
- Deactivate DEMO mode.
- Household fuse is blown or power supply is off.
- Deactivate Child lock.

The lamp is not working

- Lamp is blown or the socket is loosen.
- Household fuse is blown.

Food probe problems

- **Error message REMOVE FOOD PROBE.**
- The cooking function used is not compatible with the food probe.
- **The display does not show the temperature setting.** - Food probe plug is not fully inserted into the socket on the front panel or the food is not fully defrosted.
- **The centre of the food is undercooked.**
- Insert the food probe at least 75% into the centre of the food.

Appliance problems

- **The door cannot be replaced after removal.** - Attach the hinge lever to its correct position.
- **Door is locked.** - You switched off the Pyro function too quickly. The door will unlock when the oven has cooled to a safe temperature.
- **Steam and condensation collect on the food and in the appliance cavity.** - Do not leave dishes in the oven for more than 15-20 min after cooking.

9.2 Error codes

F102 - the door is not fully closed or the door lock is broken. Close the door or restart the appliance.¹⁾

F111 - Food probe is not correctly inserted into the socket. Fully plug Food probe into the socket.

F240, F239 - the touch fields on the display do not work properly. Clean the surface of the display. Make sure there is no dirt on the touch fields.

F908, F113 - the appliance system cannot connect with the control panel. Restart the appliance.

9.3 Service data

If you cannot find a solution to the problem yourself, contact your dealer or an Authorised Service Centre.

¹⁾ When the following error message continues to appear on the display, it means a faulty subsystem may have been disabled. In such a case contact your dealer or an Authorized Service Centre.

The necessary data for the service centre is on the rating plate. The rating plate is located on the front frame of the appliance. It is visible when you open the door. Do not remove the rating plate from the appliance.

We recommend that you write the data here:

Model (MOD.):

Product number
(PNC):

Serial number (S.N.):

10. WARRANTY - AUSTRALIA AND NEW ZEALAND

FOR SALES IN AUSTRALIA AND NEW ZEALAND

APPLIANCE: ELECTROLUX BUILT-IN OVENS, COOKTOPS, FREESTANDING COOKER AND WARMING DRAWER

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.

1. In this warranty:

- 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
- 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
- 'ASC' means Electrolux's authorised serviced centres;
- 'Electrolux' is the brand controlled by Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- 'Warranty Period' means the period specified in clause 3 of this warranty;
- 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

2. Application: This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict,

or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any nonexcludable statutory guarantees in Australia and New Zealand.

- 3. Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 36 months and in New Zealand for a period of 36 months, following the date of original purchase of the Appliance.
- 4. Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.
- 5. Travel and transportation costs:** Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.
- 6. Proof of purchase** is required before you can make a claim under this warranty.
- 7. Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:
 - light globes, batteries, filters or similar perishable parts;
 - parts and Appliances not supplied by Electrolux;

- c) cosmetic damage which does not affect the operation of the Appliance;
- d) damage to the Appliance caused by:
 - negligence or accident;
 - misuse or abuse, including failure to properly maintain or service;
 - improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
 - normal wear and tear;
 - power surges, electrical storm damage or incorrect power supply;
 - incomplete or improper installation;
 - incorrect, improper or inappropriate operation;
 - insect or vermin infestation;
 - failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

- a. the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;
- b. the Appliance is modified without authority from Electrolux in writing;
- c. the Appliance's serial number or warranty seal has been removed or defaced

- 8. How to claim under this warranty:** To enquire about claiming under this warranty, please follow these steps:

- a. carefully check the operating instructions, user manual and the terms of this warranty;
- b. have the model and serial number of the Appliance available;
- c. have the proof of purchase (e.g. an invoice) available;
- d. telephone the numbers shown below.

- 9. Australia:** For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

- 10. New Zealand:** For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

- 11. Confidentiality:** You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

AUSTRALIA

FOR SERVICE

or to find the address of your nearest authorised service centre in Australia

PLEASE CALL 13 13 49

For the cost of a local call

FOR SPARE PARTS

or to find the address of your nearest spare parts centre in Australia

PLEASE CALL 13 13 50

For the cost of a local call

NEW ZEALAND

FOR SERVICE

or to find the address of your nearest
authorised service centre in New Zealand
PLEASE CALL 0800 10 66 10

FOR SPARE PARTS

or to find the address of your nearest
state spare parts centre in New Zealand
PLEASE CALL 0800 10 66 20

ECook_Warr_Jul19

11. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of ap-

pliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

[illegible]

Statement of Compliance

Security standard for consumer grade relevant connectable products
AUSTRALIA

This statement of compliance has been prepared by, or on behalf of, Electrolux Home Products Pty Ltd, who is the manufacturer of the below product. The statement of compliance is made in accordance with the Cyber Security (Security Standards for Smart Devices) Rules 2025, authorised by the *Cyber Security Act 2024*.

Product manufacturer details	
Name of the manufacturer	Electrolux Home Products Pty Ltd
Address of the manufacturer	77-99 Pym Street, Dudley Park SA 5008, Australia
Name of the authorised representative	Electrolux Home Products Pty Limited
Address of the authorised representative	163 O'Riordan Street, Mascot 2020, NSW, Australia
Name(s) of other authorised representatives in Australia (if applicable)	Not applicable
Address(es) of other authorised representatives in Australia (if applicable)	Not applicable
Product details	
Product type	Built-in Electric oven
Batch identifier	944300109, EVEP9816BF
Defined support period for the product	Until at least 2030-11-10

Declaration

It is declared that, in the opinion of the manufacturer:

1. The product listed in the table above has been manufactured in compliance with the requirements of Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025.
2. The manufacturer has complied with any other obligations relating to the product in Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025.

It is declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed in the table above and is accurate at the date of issue of 13th February 2026.

Prepared by or on behalf of Electrolux Home Products Pty Ltd

Signed by:

8363938A1418490

Reena Subramaniam
Head of Product Safety & Compliance - APAC & MEA

Mascot, NSW, Australia 13th February, 2026
(Place and date of issue of the statement of compliance)

