

Pure i9 60 Day Money Back Satisfaction Offer Terms and Conditions

1. The 60 Day Money Back Satisfaction Offer (**Offer**) is designed for your peace of mind. If for any reason you are unsatisfied with your product, call Electrolux within 60 days from the date of purchase and subject to the following terms and conditions, Electrolux will refund the purchase price to you.
2. By accepting this Offer you agree to be bound by the following terms and conditions.
3. The Offer applies to you if you purchased an Electrolux Pure i9 vacuum cleaner models Pi92-6SGMKIT, Pi92-6STN from authorised Australian sales agents and online between 1 November 2020 and 31 December 2020 (**Vacuum Cleaner**).
4. To be eligible for the Offer:
 - a. You must apply for the Offer within 60 days from the date you purchased the Vacuum Cleaner;
 - b. You must provide a copy of the original proof of purchase showing the date of purchase at the time the application is made to the Electrolux contact centre;
 - c. The Vacuum Cleaner must have been used under normal household conditions only and maintained according to the instructions supplied in the user manual;
 - d. The Vacuum Cleaner must not be the subject of a hire purchase, lease, rental agreement or other agreement pursuant to which another party has an interest in or charge over the Vacuum Cleaner. Electrolux reserves the right to require such evidence as it considers necessary to establish that the Vacuum Cleaner is not subject to any such agreement, prior to collection of the Vacuum Cleaner; and
 - e. The Vacuum Cleaner and all accessories must be received by Electrolux undamaged, in working order and in original packaging and accessories (including, ERK3 Performance Kit).
5. If you live within a major city or metro area, you should call the Electrolux contact centre on **1300 365 305** to apply for the Offer and, if eligible, to organise the pick-up of the Vacuum Cleaner.
6. If you live outside a major city or metro area, you should call the Electrolux contact centre on **1300 365 305** to be directed to the nearest Electrolux Centre where you can apply for the Offer.
7. It is your sole responsibility to arrange and pay for the return of the Vacuum Cleaner to Electrolux. Electrolux accepts no responsibility for any loss or damage of the Vacuum Cleaner during its return which is at your sole risk until received by Electrolux.
8. If you have complied with these terms and conditions, Electrolux will refund to you in full the purchase price of the Vacuum Cleaner specified in your proof of purchase.
9. The refund will not include any shipping costs associated with the purchase of the Vacuum Cleaner or the return of the Vacuum Cleaner to Electrolux if required.
10. The refund will be paid by cheque or EFT payment and will only be addressed to the name of the purchaser as detailed on the proof of purchase invoice.
11. You should allow up to eight weeks for receipt of the refund from the date of refund authorisation by Electrolux.

12. These terms and conditions do not, nor do they purport to, limit, exclude or modify any rights or remedies provided under the *Competition and Consumer Act 2010* (Cth), including, but not limited to, non-excludable statutory guarantees, or any other warranties (whether express or implied) under any state or federal legislation which cannot be excluded.
13. This Offer is governed by, and construed in accordance with, the laws of the State of New South Wales and by accepting the Offer, customers consent to the exclusive jurisdiction of the courts of the State of New South Wales.